

From: Sumner, Lesley 17277 <Lesley.Sumner1@surrey.police.uk>

Sent: 04 September 2023 15:57

To: Matthew Cobb <Matthew.Cobb@woking.gov.uk>

Subject: FW: Premier, Wych Hill, GU22 0EU - 23/00187/PREMIS - previous number 20/00122/premis

Thank you Matt

I will forward your email to the Police decision-maker.

This makes an interesting read.

Annex 3 – Conditions attached after a hearing by the licensing authority

- A minimum of two members of staff shall be present on the premises during times when alcohol is on sale.

This wasn't adhered to on the Test Purchase day, or indeed, when I met the consultant on Friday.

Lesley Sumner 17277
Licensing Enforcement Officer Western Division
Surrey Police

From: Sumner, Lesley 17277

Sent: 04 September 2023 14:50

To: ARKA LICENSING <contact@arkalicensing.co.uk>

Subject: FW: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

Importance: High

Dear Suresh

Please see the attachment update.

The Police wish to raise concerns regarding the proposed DPS who was the person who admitted to ignoring the till verification reminder on the day of the Test Purchase and claims the reason he failed the Test Purchase on 17 August 2023 was because he was feeling ill and sleepy.

There is a reasonable concern that this person will still be employed and working alone at the premises. In view of the above he is not considered to be a competent person for the Designated Premises Supervisor (DPS) to designate his/her responsibilities to.

The Police welcome your suggestion of the appointment of another DPS whose details have yet to be supplied and would prefer that person to be regularly and not remotely at the premises.

Another concern about this member of staff is his command and understanding of the English language. I am trust you will agree that you witnessed when we met at the premises

on Friday 1 September 2023 that this person does have language challenges that are concerning to the police in that he will be working alone in the premises and may not be able to ask and challenge customers.

The police recognise that it is the Premises Licence Holder's (PLH) first business. The police would prefer the PLH to complete a Premises Licence Holder's course and a DPS course and to advise the police when they have been booked onto this course and when the courses are completed.

Please can you supply a copy of the age verification policy.

Please can you confirm that the Area Manager has been advised of the Test Purchase failure and the Police Representation Form. Are you able to provide the Area Manager's details for future reference please?

I look forward to receiving your reply.

Lesley Sumner 17277
Licensing Enforcement Officer Western Division

From: Sumner, Lesley 17277 <Lesley.Sumner1@surrey.police.uk>

Sent: 04 September 2023 15:12

To: ARKA LICENSING <contact@arkalicensing.co.uk>

Subject: FW: Important information about the surrendered licence for Londis/Premier Shop on Wych Hill

Dear Suresh

Another suggestion to update the conditions regarding CCTV is similar to - "a full digital CCTV system, preferably in HD, with the capability of uploading footage, on request by the police or a relevant authority, to an external cloud based digital evidence management system".

I look forward to receiving your update.

Lesley Sumner 17277
Licensing Enforcement Officer Western Division